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Name.....

Reg. No.....

THIRD SEMESTER M.Sc. DEGREE EXAMINATION, DECEMBER 2018

(OUOSS—PG)

Psychology

PSY 3E 02 HUMAN RESOURCE DEVELOPMENT

(2010 Syllabus Year)

Time : Three Hours

Maximum : 36 Weightage

Part A

Answer all questions in one or two sentences.

Each question carries 1 weightage.

1. Define Human Resource Development.
2. Globalization.
3. Equal employment opportunity.
4. Man power planning.
5. Job enrichment.
6. Work design.
7. Job Recruitment.
8. Panel interview.
9. Career planning.
10. In-basket training.
11. Job turnover.
12. Quality of Work life.
13. Non-financial incentives.
14. Collective bargaining.

(14 × 1 = 14 weightage)

Turn over

Part B

*Answer any seven questions as short essays.
Each question carries 2 weightage.*

15. Career development techniques.
16. Sources and methods of obtaining job applicants.
17. Functions of Human Resource Development.
18. Benefits of man power planning.
19. Critical issues in Job Analysis.
20. Examine employee rights on job.
21. Strategies for worker participation in management.
22. Causes of Industrial dispute.
23. Steps of collective bargaining.
24. Employee assistance programmes.

Part C

*Answer any two from the following.
Each question carries 4 weightage.*

25. Examine the different types of tests used in the organization and its use in counselling.
26. What is total compensation ? Explain the different types of incentive plans used in an organization and its benefits.
27. Which are the characteristics of performance appraisal ? Examine the different techniques for it.
28. Explain the different motivational strategies to improve personal productivity.

(2 × 4 = 8 weightage)

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Time :

1.
2.
3.