

**D 71001**

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Name.....

Reg. No.....

**THIRD SEMESTER M.Sc. DEGREE (REGULAR) EXAMINATION  
NOVEMBER 2019**

Psychology

(Elective)—ORGANIZATIONAL BEHAVIOUR

Time : Three Hours

Maximum : 36 Weightage

**Part A**

*Answer all questions in one or two sentences.*

*Each question carries 1 weightage.*

1. Leadership.
2. Motivators and Hygiene factors.
3. Characteristics of effective goal setting.
- 4 Strong and weak culture.
5. Organization as an open system.
6. Bureaucracy.
7. Managing diversity competency.
8. Job involvement
9. Empowerment
10. Burnout.
11. Turnover.
12. Collective bargaining.
13. Sources of power.
14. Organizational politics.

(14 × 1 = 14 weightage)

**Turn over**

**Part B**

*Answer any **seven** questions as short essays.  
Each question carries 2 weightage.*

15. Systematic approach to decision making.
16. Organization as a socio-technical system.
17. Examine the origin and sources of Organizational culture.
18. Which are the behavioural control system practiced by managers in organizations ?
19. Explain the basic dimensions of organization design.
20. Which are the different types of third party negotiations ?
21. Explain the contingency theories of leadership.
22. Compare groups with teams.
23. What is conflict ? Examine the changed views on conflict from traditional to modern.
24. Examine the objectives of reward system.

(7 × 2 = 14 weightage)

**Part C**

*Answer any **two** from the following, each carries 4 weightage.*

25. What is communication ? Which are different types of communication in organizations ?
26. Examine the internal and external factors that affect organizational change and development.
27. Define motivation. Elucidate the different theories of motivation.
28. What are the causes and consequences of stress in the work environment ?

(2 × 4 = 8 weightage)